“SMS notification” service operation manual

SMS notification – handy and easy-to-use Bank’s service providing with the opportunity to get information on the balance of the Customer’s bank account.

Owing to this service the Customer can get SMS notification to his/her mobile phone in case of any changes on the bank account’s balance, for instance, when salary, pension or scholarship is credited to an account, and if any transaction has been accomplished, including transactions using payment cards. SMS notification ensures immediate acquisition of the wide range of relevant information from JSC “Meridian Trade Bank”.

1.1. Account connecting

To activate “SMS notification” service it is necessary to go to option Settings / SMS notifications customizing.

By pressing button (Connect another account) a form for “SMS notification” service activation shall appear on the screen.

In the box “For account” it is necessary to choose an account, on which balance the Customer wishes to be informed through SMS notifications. To activate the chosen account it is necessary to tick the box “I have acquainted (with Conditions and price-list), and agree”. By pressing button (Forward) the screen is revealed as specified at Figure 3.1 or 3.2.
In the box “Telephone (country code - number)” it is necessary to specify the number of mobile phone, on which the Customer wishes to receive SMS notifications.

Box “Language” must be specified – it is necessary to choose the language of SMS notifications.

To activate “SMS notification” service for the outgoing transactions, it is necessary to tick the box “Outgoing transactions”. To receive SMS notifications about transactions exceeding the particular limit, it is necessary to specify such a sum in the box “Outgoing (minimum amount)”. If it is unnecessary zeros should be left in the box “Outgoing (minimum amount)”. To receive information on the current balance on the account it is necessary to tick the box “Show current balance”.

To activate “SMS notification” service for incoming transactions it is necessary to tick the box “Incoming transactions”. To receive SMS notifications about transactions exceeding the particular limit, it is necessary to specify such a sum in the box “Incoming (minimum amount)”. To receive information on the current balance on the account it is necessary to tick the box “Show current balance”.

To avoid SMS notifications’ receiving within a particular period it is necessary to activate box “Use a “Quiet” hour”. It is necessary to tick the box “Use a “Quiet” hour” and to specify the relevant period in the box ““Quiet” hour (from-to)”. 

**Note!** “Quiet hour” cannot exceed 22 hours. SMS notifications will be delivered on expire of the “Quiet” hour. The provisions of the “Quiet hour” are not applied if option “Regular notification” is selected.

To receive SMS notifications about the balance on the Customer’s account within the particular hours it is necessary to tick the box “Regular notification” and to specify the following parameters:

- In box “Specify the time” it is necessary to choose the hour of receiving SMS notifications and then tick the box “Every day” or “On certain days/ date”. If choosing the box “On certain days/ date” it is necessary to fill in the boxes “Days of the week” and “Date”.
- In the box “Days of the week” one day or several days can be selected.
- In the box “Date” one date or several dates can be selected.
As soon as all necessary parameters would be set for getting SMS notifications it is necessary to enter a code into the box “Code” as enquired by the system, this code is specified on the code card or, if Digipass device is used, to enter 8-digit number issued by Digipass device. (See Operation manual of Digipass device). The code is approved by pressing button (Save).

By pressing the button (Save) – the system would memorize the parameters and return to the screen as specified at Fig. 4.

To connect one more account it is necessary to press button (Connect another account).

1.2. Account disconnecting

To disconnect account it is necessary to go to option Settings / SMS notifications customizing (Fig. 4).

By pressing button (Disable account), the system shall disconnect the ticked accounts from “SMS notification” service.

1.3. Advertising acquisition

To get topic information from the Bank to the Customer’s mobile phone it is necessary to tick the box “Agree with advertising reception”, and press the button (Save the settings).

Fig.4. List of accounts for delivery of SMS

Fig. 5. Agree with advertising reception